



WisCaregiver Careers Program Update August/September 2018

www.dhs.wisconsin.gov/caregiver-career/index.htm

The Department of Health Services Working to Address Long-Term Care Workforce Challenges

OUR GOALS

- **To increase the number of nurse aides** available to work in Wisconsin nursing homes
- **To inform the public** about the benefits of working in a Wisconsin nursing home and the opportunity to make a difference

PARTICIPANTS

- 13** Technical colleges with approved nurse aide training programs
- 17** Nursing homes with approved nurse aide training programs
- 9** Private agencies with approved nurse aide training programs
- 301** Nursing homes that agree to pay \$500 retention bonus

ENROLLEES - WisCAREGIVERS

- 4,295** Students registered in WisCaregiver Careers
- 299** Students enrolled in nursing home nurse aide training programs
- 658** Students enrolled in technical college nurse aide training programs
- 31** Students enrolled in private nurse aide training programs
- 104** WisCaregivers employed

WEBINAR SERIES – WORKFORCE SOLUTIONS

Beginning March 1, the Department of Health Services (DHS) began hosting a series of monthly webinars featuring nursing home staff and other experts in the field sharing their best practices for successful recruitment and retention of staff. Additional information is provided via WisCaregiver Careers email GovDelivery bulletins close to the date of each webinar. Webinars are recorded and made available in the Workforce Solutions section of the [WisCaregiver Careers](http://www.dhs.wisconsin.gov/caregiver-career/index.htm) webpage.

A listing of all WisCaregiver Career webinars is available in P-02141, WisCaregiver Careers: Workforce Solutions.

October 11 Caregivers SOAR!

The October 11th webinar will feature Susan Churchill and Sharon Mylrea, development specialists, from the UW Oshkosh Center for Community Development, Engagement and Training (CCDET) speaking about Caregivers SOAR! Encouraging Success, Opportunity, Advancement, and Retention. Caregivers SOAR! is designed to promote job satisfaction and retention among caregivers in long-term care, with a focus on soft-

skills training. Topics include communication skills, empathy, conflict resolution, dependability, professionalism, and relationship building in the workplace.



Sharon Mylrea has worked for the UW Oshkosh Center for CCDET as a Development Specialist since 2008. Previous to this, she worked as the Training Director for the Wisconsin Department of Transportation. She is a member of the UW Oshkosh CCDET Dementia Project Team and has written curriculum for this project along with working on the Wisconsin Dementia Care Guiding Principles. Sharon is a highly skilled group facilitator with extensive experience in conducting various trainings in diverse subject areas. Sharon holds a Bachelor of Science in social work and psychology.



Susan Churchill has worked as a Development Specialist with the UW Oshkosh Center for CCDET since 2012. Susan previously served as Director of Employee Development and Training for the Wisconsin Department of Natural Resources. Susan's areas of expertise include: design and implementation of learning strategies to enhance individual and organizational performance, public participation facilitation, and development of customized evaluation tools and data collection methods such as focus groups, surveys, and interviews. Susan is a member of the UW Oshkosh CCDET Dementia Project Team. In that capacity, she co-facilitated a series of focus groups to solicit input to develop curriculum for the project and participated in drafting the Wisconsin Dementia Care Guiding Principles. Susan holds a Bachelor of Arts degree from UW Eau Claire.

November 1 Creative Ways to Retain Staff

Christine M.W. Witt, executive director, Advanced Employment, Inc.

December 6 Year One Highlights and Next Steps

PUBLICATION LINKS

- [P-02140](#): WisCaregiver Careers Facility Practices for Recruitment and Retention
- P-02141: WisCaregiver Careers: Workforce Solutions 2018 Webinar Series
- [P-02031](#): WisCaregiver Career Program: Participating Nurse Aide Training Programs (map of nursing homes that have agreed to pay \$500 retention bonus)
- [P-02031A](#): WisCaregiver Career Program: Participating WisCaregiver Nurse Aide Training Programs (map of nursing homes and technical colleges with NATP sites)

STAY IN TOUCH WITH US!

- [Sign-up](#)
- [Website](#)
- [Mailbox](#)
- [Listserv](#)
- Hashtag: #WisCaregiver on Facebook (www.facebook.com/dhswi) and Twitter (www.twitter.com/dhswi)



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